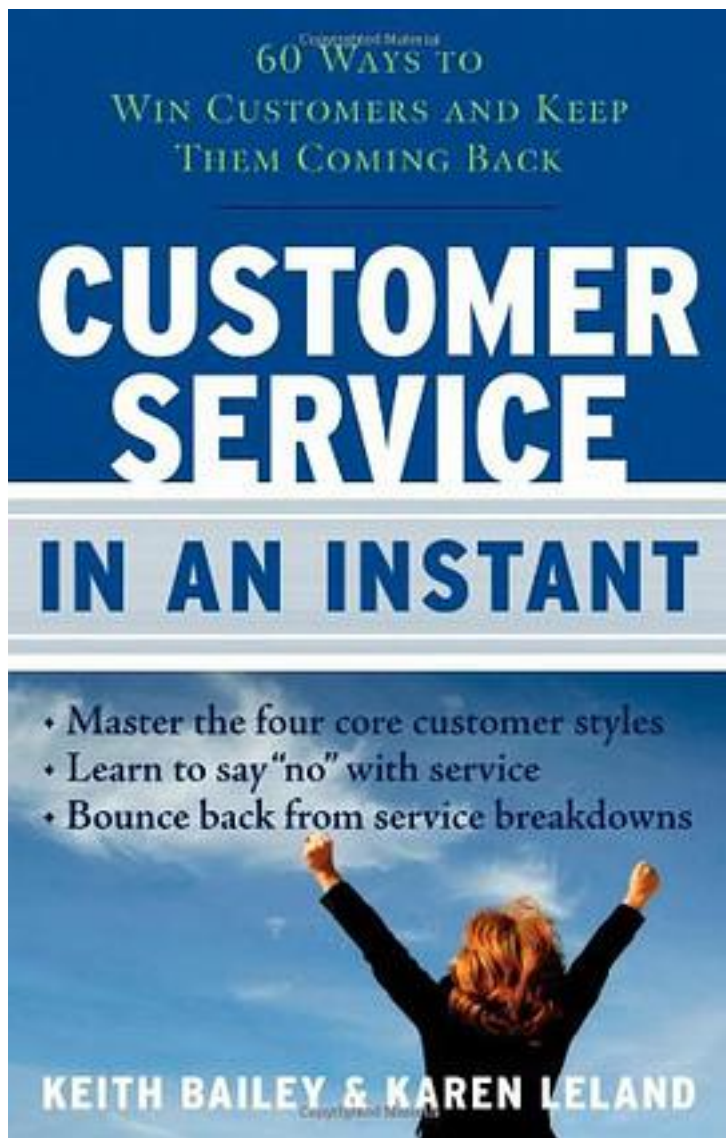


# Customer Service in an Instant



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As most corporate giants and small businesses alike have realized, service???both online and off???is a critical concern for surviving and thriving in today's fast-paced, quick-changing, and high-tech environment. Customer Service In An Instant will help you learn how to create and project a winning service attitude in the often stress-filled environment of work, discover powerful actions you can take to increase customer loyalty and retention, and apply time-tested techniques for dealing with difficult customers and coworkers.

作者介绍:

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