

Working Through Conflict



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出版者:

出版时间:2008-7

装帧:

isbn:9780205569892

Covering the whole range of conflict settings--interpersonal, group, and organizational--Working Through Conflict provides an introduction to conflict management that is firmly grounded in current theory and research. Encompassing a broad spectrum of theoretical perspectives, the text includes an abundance of real life case studies that illustrate concepts and help students learn how to apply theory. The Sixth Edition of this engaging and comprehensive text has been thoroughly revised to be even more accessible to students.

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