

The Improvement Guide



[The Improvement Guide_ 下载链接1](#)

著者:Gerald J. Langley

出版者:Jossey-Bass

出版时间:2009-04-20

装帧:Hardcover

isbn:9780470192412

This new edition of this bestselling guide offers an integrated approach to process improvement that delivers quick and substantial results in quality and productivity in diverse settings. The authors explore their Model for Improvement that worked with international improvement efforts at multinational companies as well as in different industries such as healthcare and public agencies. This edition includes new information that shows how to accelerate improvement by spreading changes across multiple sites. The book presents a practical tool kit of ideas, examples, and applications.

作者介绍:

目录:

[The Improvement Guide_ 下载链接1](#)

标签

评论

[The Improvement Guide_下载链接1](#)

书评

[The Improvement Guide_下载链接1](#)