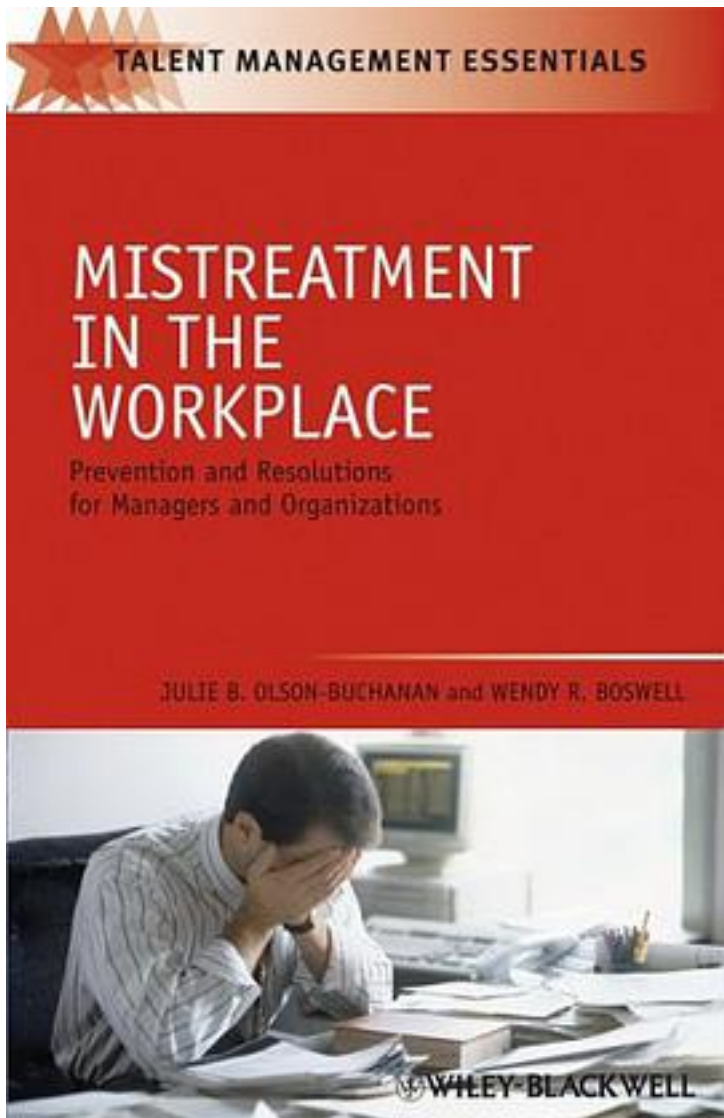


Mistreatment in the Workplace



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Integrating findings from research and practice in order to make practical, evidence-based recommendations for preventing and addressing systemic workplace mistreatment, this book: Focuses on the recursive effects of mistreatment in organizations and how individual and organizational well-being can be enhanced by carefully-designed policies and procedures. Creates a complete picture by bringing together relevant research from fragmented fields such as organizational psychology, labor relations and labor economics. Enables you to identify best practices for resolving mistreatment occurrences, for creating a civil workforce, and preventing recursive mistreatment.

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