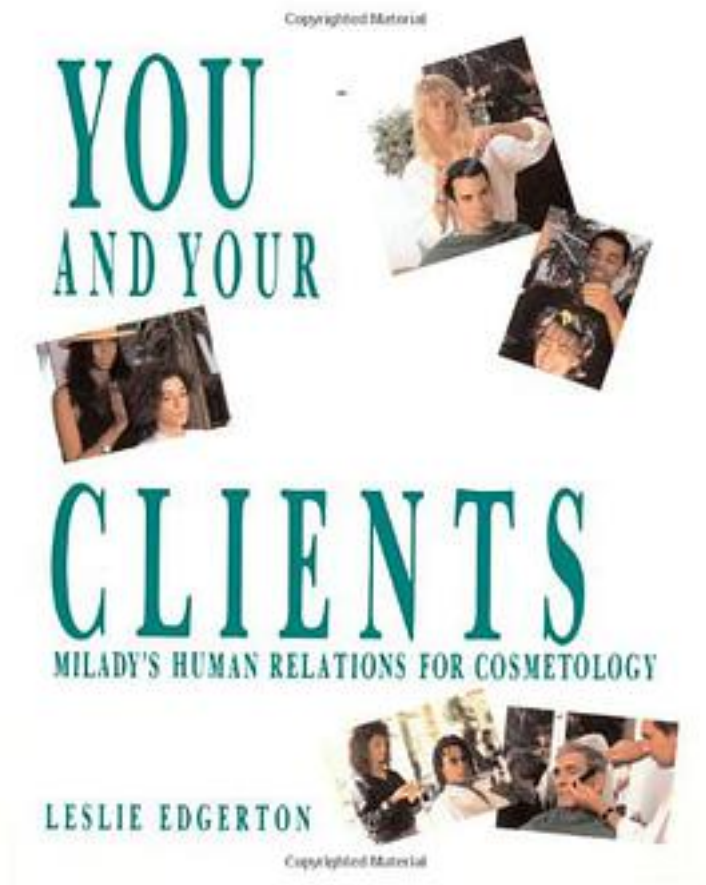


You and Your Clients



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This dynamic book teaches an effective communications style that will increase the reader's professionalism and ensure a successful future in the field of cosmetology. Anecdotes and vignettes of salon situations give readers a sense of real-life routines in the cosmetology setting. Checklists, worksheets and chapter-end summaries help

improve reader retention of key concepts.

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