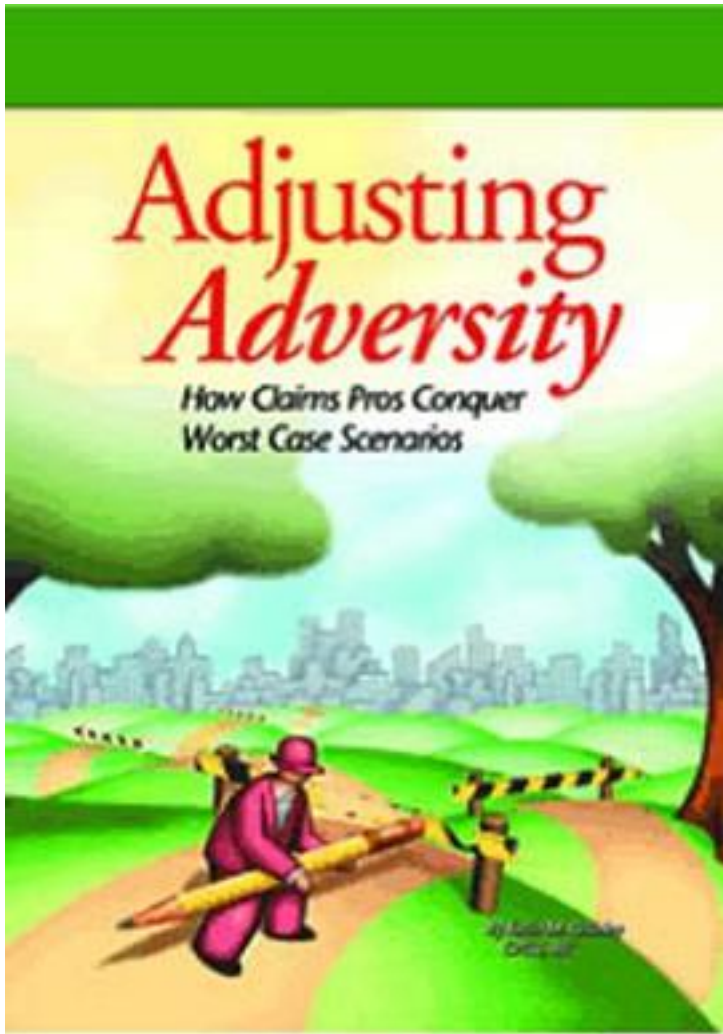


Adjusting Adversity



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著者:Kevin M. Quinley

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In his trademark style, Kevin Quinley offers an anecdotal look at how to deal with the

challenges of claims adjusting in a professional and productive manner.

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