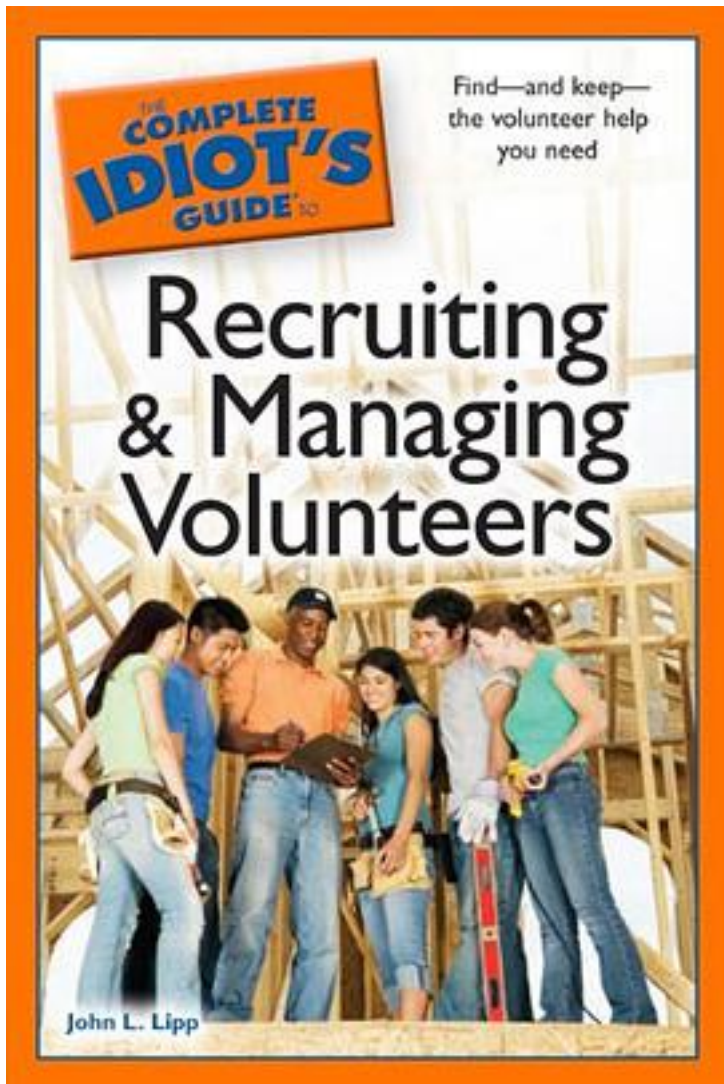# The Complete Idiot's Guide to Recruiting and Managing Volunteers

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著者:Lipp, John L.

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Advice on the unique challenges of managing a volunteer workforce.

Volunteers provide vital services to millions of people each year. However, because of their work's special nature, they're one of the most challenging work forces to manage and retain. Lipp has managed these workers for over 20 years and shares his experience in recruiting, balancing paid and volunteer staff, creating schedules that work, addressing the transient nature of volunteers, motivation, and retention.

・Expert author in the field

・There is a growing need for volunteer workers as budgets are cut

・Most current book on the subject

・Clear, jargon-free text full of anecdotes and step-by-step advice

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