

# What Went Wrong?, Fifth Edition



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"What Went Wrong?" has revolutionized the way industry views safety.

The new edition continues and extends the wisdom, innovations and strategies of previous editions, by introducing new material on recent incidents, and adding an extensive new section that shows how many accidents occur through simple miscommunications within the organization, and how straightforward changes in design can often remove or reduce opportunities for human errors.

Kletz' approach to learning as deeply as possible from previous experiences is made yet more valuable in this new edition, which for the first time brings together the approaches and cases of "What Went Wrong" with the managerially focussed material previously published in "Still Going Wrong". Updated and supplemented with new cases and analysis, this fifth edition is the ultimate resource of experienced based analysis and guidance for the safety and loss prevention professionals.

\* A million dollar bestseller, this trusted book is updated with new material, including the Texas City and Buncefield incidents, and supplemented by material from Trevor Kletz's 'Still Going Wrong'

\* Now presents a complete analysis of the design, operational and for the first time, managerial causes of process plant accidents and disasters, plus their aftermaths

\* Case histories illustrate what went wrong, why it went wrong, and then guide readers in how to avoid similar tragedies: learn from the mistakes of others

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目录:

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