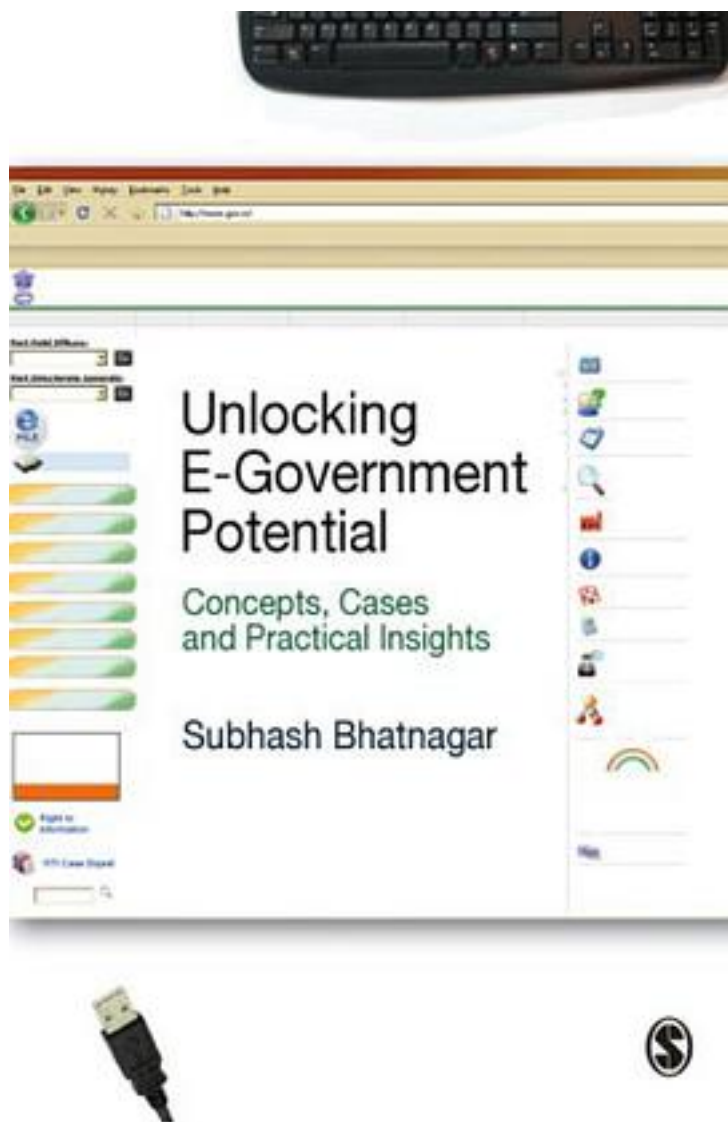# Unlocking E-Government Potential

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Unlocking E-Government Potential: Concepts, Cases and Practical Insights provides a conceptual and empirical basis for understanding the potential of e-government and practical insights for implement-action of e-government at local, state or national level. The author provides an overview of global experience in implementing e-government, explores the potential impact of e-government on cost of access, quality of service and quality of governance for citizens and businesses and analyzes the potential impact of e-government on transparency and corruption.

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Unlocking E-Government Potential_下载链接1_

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