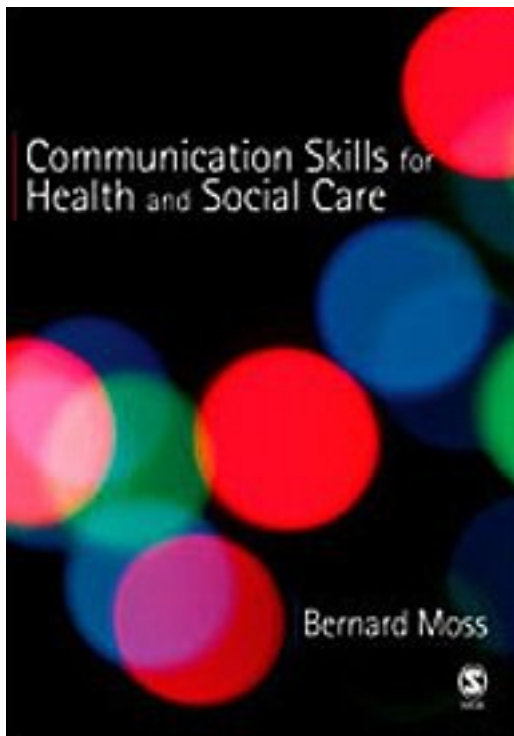


# Communication Skills for Health and Social Care



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'The dictionary format is particularly effective in providing both an overview of the territory and helpful guidance on linking theoretical understanding to the challenges of practice. This is bound to make this a popular and successful book, and deservedly so' - Neil Thompson, Professor of Social Work and Well-being at Liverpool, Hope University. "Communication Skills for Health and Social Care" acts as an accessible introduction to the wide range of communication skills needed for contemporary health and social care practice. Presented in a unique and easy to use dictionary format, the book is an ideal resource for students and trainees, as well as busy practitioners. The author begins with a comprehensive introduction outlining the

importance of communication skills in health and social care training and practice. The format of each entry provides an overview to the topic as well as interactive exercises that help develop the reader's knowledge, awareness and skills. Other features include: links between related topics, providing easy cross-referencing; coverage of often neglected topics, such as making presentations, how to chair a meeting, and breaking bad news: further reading sections; and, a holistic understanding of communication skills. Written in a lively and engaging style, "Communication Skills for Health and Social Care" offers a fresh approach to a core topic on the health and social care curriculum. It will be an essential text for all undergraduates on health, social care and social work courses, as well as qualified practitioners. Bernard Moss is Professor of Social Work Education and Spirituality at Staffordshire University. His teaching excellence was recognised by the Higher Education Academy in 2004 by awarding him a National Teaching Fellowship.

作者介绍:

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