

# Information Management



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著者:Huizing, Ard (EDT)/ Vries, Erik J. De (EDT)

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Now that ICT has become ubiquitous and many technology related activities are sourced from outside companies, information managements identity has become the subject of much debate. Moreover, the interrelatedness of business, society and ICT adds to the management of information systems the need to understand what the true value of information is for managers, politicians, employees, customers, business partners and society at large. Hence, the focus of information management is shifting away from the management of ICT and sophisticated data production to superior information use. Setting the scene for tomorrow, this first volume in the new book series "Perspectives on Information Management" provides a highly needed vocabulary to discuss information management's present state and the need to develop a new identity that better fits current times. It presents an integrative framework for information management, it puts information management in an historical context, it critically examines the assumptions underlying information management, and delves deeply into four current and core issues in the field: ICT, strategy and identity; ICT (out)sourcing; customer oriented innovation; and designing information and organizations. Featuring seminal contributions to these topics from leading authorities in the field, this volume is targeted at information practitioners, academic researchers and higher education teachers. It is written by leading

international scholars and industry experts. It presents cutting edge innovative research material on information management. It covers past, present and future trends and critically examines the assumptions underlying information management.

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