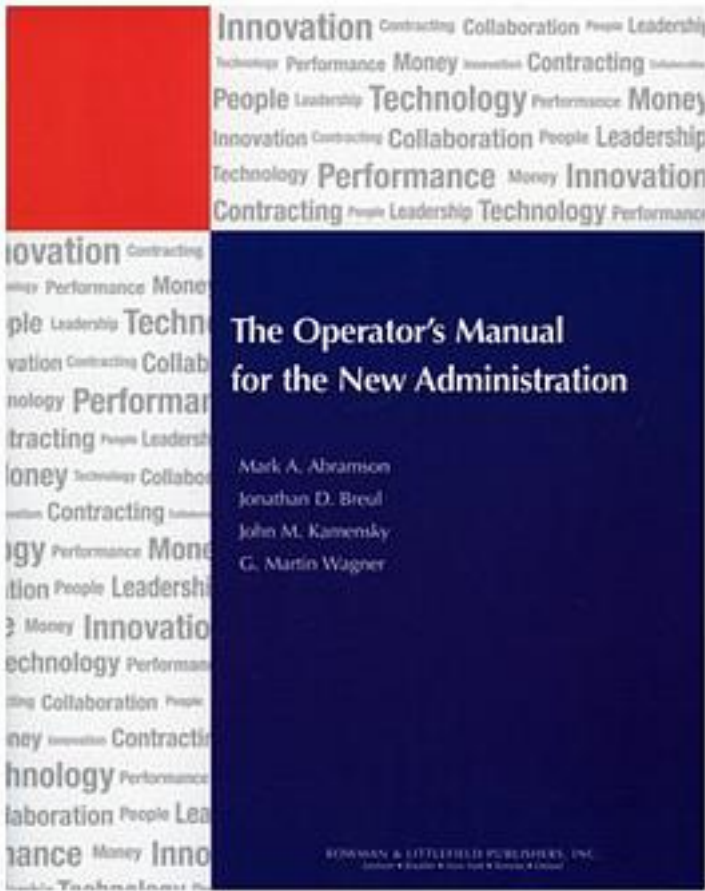


The Operator's Manual for the New Administration



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The Operator's Manual for the New Administration explains how government works and how to make it work to advance policy goals and objectives. Bringing decades of experience in government administration, the authors have identified eight key tools—leadership, performance, people, money, contracting, technology, innovation,

and collaboration-that executives must utilize in order to be successful.

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