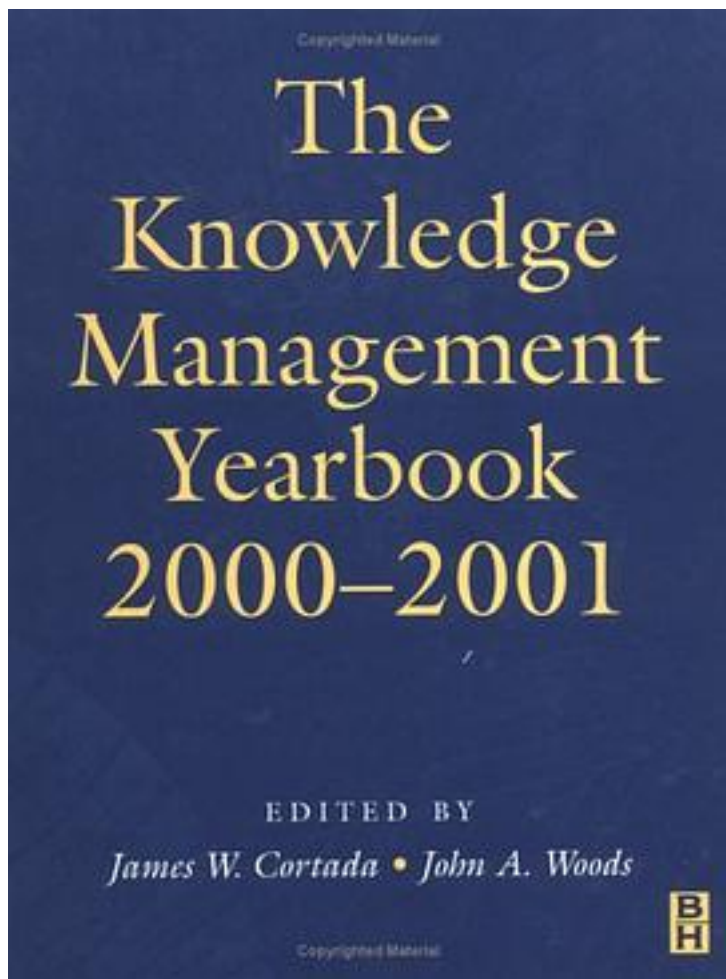


The Knowledge Management Yearbook 2000-2001



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"The Knowledge Management Yearbook" is the most current and comprehensive resource available for knowledge management professionals; no other source of

information so thoroughly surveys the state of the knowledge management discipline and industry and how they impact businesses and other organizations. Featuring both definitive articles and cutting-edge knowledge management techniques and research contributed by authorities, "The Knowledge Management Yearbook" covers the nature of knowledge and its management, knowledge-based strategies, knowledge management and organizational learning, and knowledge tools, techniques, and processes. The reference section includes a set of up-to-date directories detailing on-line knowledge management resources, KM publications and organizations, and notable KM Quotes. The glossary of KM terms is increasingly perceived by the industry as a benchmark by which this evolving discipline is defined. "The Knowledge Management Yearbook" is an indispensable volume for any professional helping to shape his or her organization's knowledge strategy.

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