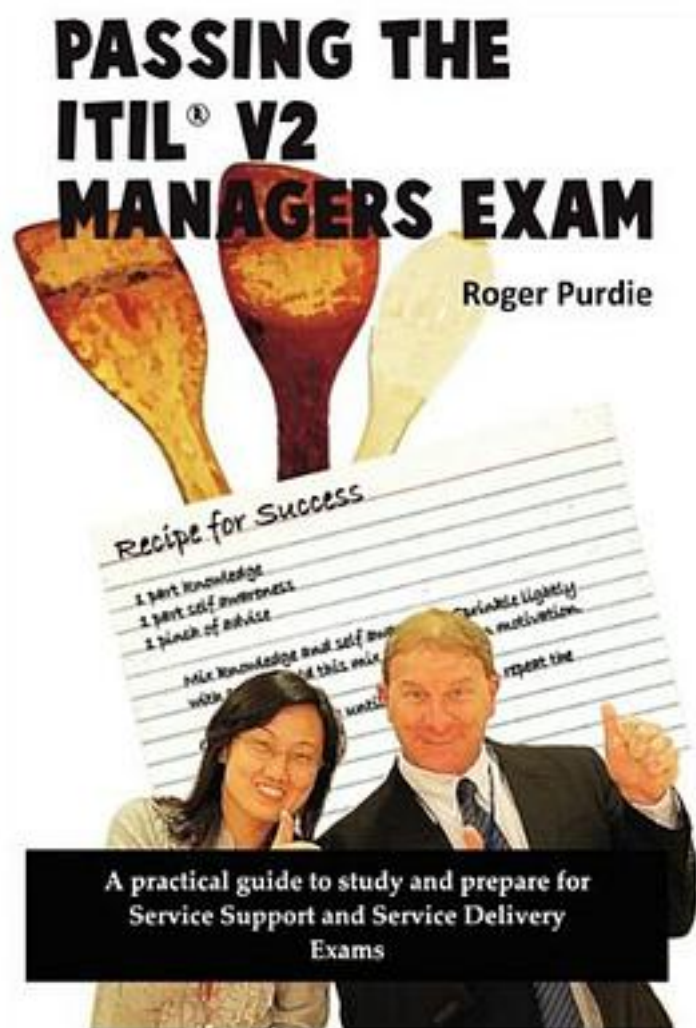# Passing the ITIL v2 Managers Exam

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Passing the ITIL v2 Managers Exams gives you hard hitting advice about how to approach what is known in the industry as a difficult set of exams. The Service Support and Service Delivery exams for ITIL v2 are often feared, loathed or ignored. However, if you are going to take them on, then this book will become an exceptional source of guidance, advice, tips and tricks. The book is an enlightening insight from one of the world's most prolific trainers and experts in the field. Above all the book is a complementary product for those attending accredited training courses, with an experienced lead trainer. Any IT professional that wants to see the expected standard and requirements to pass the ITIL v2 Managers exams needs to add this to their library.

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